

## **Data are Not Being Saved to a File**

The MouseOx software creates data files using ASCII file types. This requires the computer language to be set to English. Not all languages cause this problem, but if this issue comes up and the computer is set to anything other than English, adjusting the language to English will fix the issue. To do this, follow the instructions below:

### In Windows XP:

Go to: Control Panel → Date, Time, Language, and Regional Options → Regional and Language Options → Formats tab

- In the drop-down menu labeled “Select an item to match your preferences”
- Select English (United States)

### In Windows Vista:

Go to: Control Panel → Regional and Language Options → Formats tab

- In the drop-down menu labeled “Under Current Format”
- Select English (United States)