

MouseOx Software Will Not Run on its First Try on a Given Computer

Some versions of the Windows® operating systems require that InstaCal™ be run before the very first time the MouseOx software is opened. To do this, follow the instructions below:

- Check that InstaCal™ and the MouseOx program are both installed and that the MouseOx USB and power supply are both connected correctly.
- Close the MouseOx software then Open InstaCal. InstaCal is located in the Windows Start Menu under the Measurement computing Group. InstaCal will automatically detect the MouseOx system and put the correct drivers in place for proper USB communications.
- Once InstaCal adds a board to the list, close InstaCal and the MouseOx should be ready to operate correctly.